



Course Code: M1351

Conflict Resolution in the Workplace

COURSE INFORMATION

Sessions
2 days

Duration
16 hrs

Level
Beginner

Assessment
NA

VENUE

Address: 3/5 Esan Close, College Estate, Off Oko Oloyun Street, Off Isheri-Igando Expressway, Igando Lagos, Nigeria 100216.

WHAT'S THIS COURSE ABOUT

Topic 1 Identify Conflicts

Assess conflict situation

Causes of conflict

Determine ways to validate information and history of conflict

Identify the possible causes of conflict

Recognise factors and early indicators that give rise to conflicts

Topic 2 Conflict Resolution Strategies

Identify resolution strategies and compare the Various conflict resolution approaches

Conflict resolution techniques

Conflict resolution process and deal with conflicts sensitively

Topic 3 Managing Team Conflicts in...

COURSE FEE

Full Fee NGN 340,000.00

CERTIFICATION

- **Certificate of Completion from Tertiary Courses** - Upon meeting at least 75% attendance and passing the assessment(s), participants will receive a Certificate of Completion from Tertiary Courses.

REGISTRATION

<https://www.tertiarycourses.com.ng/conflict-resolution-in-the-workplace.html>



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SUPPORT

Email: info.tertiarycourses.ng@gmail.com

Tel: +234 813 093 230